

**ASAN MEMORIAL COLLEGE OF ARTS AND SCIENCE  
Velachery – Tambaram Road, Chennai 600 100.**

**INTERNAL QUALITY ASSURANCE CELL**

**STUDENT FEEDBACK REPORT**

**ACADEMIC YEAR 2021 – 22**

The IQAC of the college sought a written feedback from the students about teaching and learning process. Necessary action has been taken for the review. Critics has been collected from everyone teachers, parents and students. The main objective of the review is to create a unique and functional feedback system with exceptional quality and services that differentiates from other system.

Student's review is acquired at the end of the semester. Questionnaire is framed to explore the quality of candidate's course work and all the performance which is relevant to their field and the comprehensive of college functioning. Feedback has been accessed from the alumni accompanying the regular students..

Feedback analysis which is constructed by IQAC and the attribute report is generated and submitted to the Principal. Based on the feedback, improvement is carried out to enhance for future improvement.

For the academic year 2021-22, the total number of students including Shift-I (1548) and Shift –II (529) is 2077. The survey was conducted among 50% of the students in both the shifts. 750 students inclusive of 60 students from the PG courses and 690 students from all the 10 major departments participated in the survey. Similarly, 250 students from the four departments of Shift-II took part in this survey.

**Table 1**  
**Total Number of Samples**  
**(Department Wise)**

Department	No. of Students
<b>SHIFT-I</b>	
<b>B. Com (Gen)</b>	<b>100</b>
<b>B. Com (C.S)</b>	<b>100</b>
<b>B. Com (CA)</b>	<b>100</b>
<b>BBA</b>	<b>100</b>
<b>Computer Science</b>	<b>90</b>
<b>Biochemistry</b>	<b>45</b>
<b>Microbiology</b>	<b>45</b>
<b>Visual Communication</b>	<b>35</b>
<b>BA English</b>	<b>45</b>
<b>Hotel Management</b>	<b>30</b>
<b>PG</b>	
<b>MBA</b>	<b>20</b>
<b>Bio-Chemistry M. Sc &amp; M. Phil.</b>	<b>10</b>
<b>Microbiology M. Sc. &amp; M. Phil.</b>	<b>10</b>
<b>MCA</b>	<b>20</b>
<b>Total</b>	<b>750</b>
<b>SHIFT-II</b>	
<b>B. Com (Gen)</b>	<b>85</b>
<b>B. Com (A&amp;F)</b>	<b>35</b>
<b>BBA</b>	<b>65</b>
<b>BCA</b>	<b>65</b>
<b>Total</b>	<b>250</b>

The criteria for evaluating staff members in the survey questionnaire included

1. **Syllabus coverage**
2. **Approachability in problem solving**
3. **Communication Skills**
4. **Punctuation and regularity**
5. **Teaching methodology**

	<b>Excellent</b>	<b>Very Good</b>	<b>Good</b>	<b>Fair</b>	<b>Improvement Required</b>	<b>Total %</b>
<b>Criteria 1</b>	<b>70%</b>	<b>20%</b>	<b>6%</b>	<b>3%</b>	<b>1%</b>	<b>100%</b>
<b>Criteria 2</b>	<b>55%</b>	<b>20%</b>	<b>13%</b>	<b>7%</b>	<b>5%</b>	<b>100%</b>
<b>Criteria 3</b>	<b>58%</b>	<b>16%</b>	<b>12%</b>	<b>7%</b>	<b>7%</b>	<b>100%</b>
<b>Criteria 4</b>	<b>89%</b>	<b>9%</b>	<b>1%</b>	<b>1%</b>	<b>-</b>	<b>100%</b>
<b>Criteria 5</b>	<b>60%</b>	<b>30%</b>	<b>7%</b>	<b>3%</b>	<b>-</b>	<b>100%</b>

- The analysis of Criteria 1, Syllabus coverage shows that 70 percent of the students had remarked '*Excellent*' while 20 percent of the total responses indicated '*Very Good*', 6% and 3% of the responses pointed out '*good*' and '*fair*' respectively. 1% of the responses had remarked '*Improvement required*'.
- Criteria 2, Combined responses received from the students in problem solving , as 55 percent commented it as '*excellent*', 20 percent ranked as *very good* and the rest stated as '*good*' and '*fair*' (13 percent and 7 percent) and a few (5 percent) candidates reported as '*improvement required*'.

- 58 percent and 16 percent of the students have appraised Criteria 3, denoting the communication skills of the teachers by choosing '*excellent*' & '*very good*', respectively. While, 12 percent of the students have indicated '*good*', 7 percent responses mention '*fair*' communication skills. Only 7 percent of the total responses indicate the need for improvement.
- Criteria 4, Punctuation and regularity had 89 percent of the responses indicating '*excellent*' and 9 percent - '*very good*'. Merely, 1 percent and 1 percent of the students observed it as '*good*' and '*fair*' respectively.
- Criteria 5. In the teaching Methodology, students profusely indicates as (60 percent) excellent, and 30 percent of the responses indicated as '*very good*'. 7 percent and 2 percent of the responses indicated '*good*' and '*fair*' respectively. It is to be noted that both Criteria 4 and 5 did not receive any negative remarks from the students.

As such we conclude the review obtained from the survey which is highly valued by the candidates of the academic year (2021-22). In view of the suggestions put forth by the students, the grievance redressal cell and IQAC, under the guidance of Principal, assured to take remedial measures and corrective actions to meet out the suggestions made by the students.